



8 in 1 USB C Hub

Product Model:UCN3610



USER MANUAL

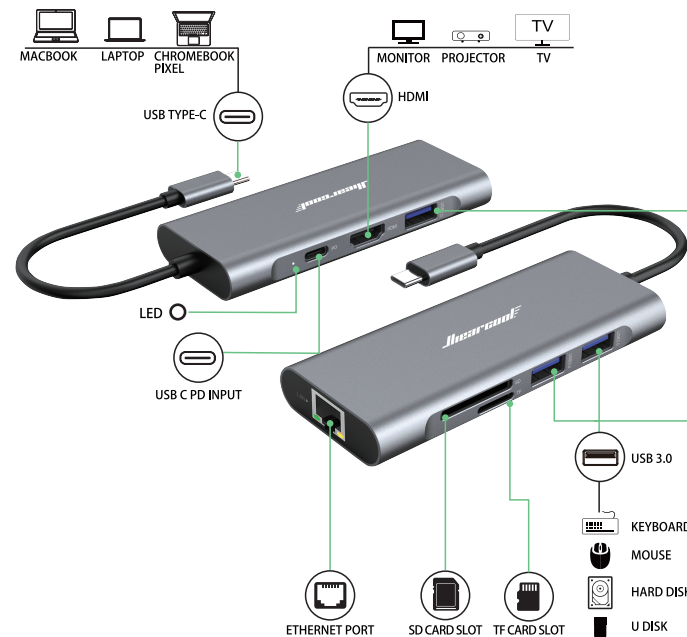
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1. Features

- Plug&Play
- HDMI: Up to 3840*2160@60Hz
- USB C PD: Power Input Up to 100W
- Gigabit Ethernet: Up to 10/100/1000Mbps
- USB 3.0 x 3: Up to 5Gbps
- SD/TF: Up to 2TB capacity
- Preventing overload, over-voltage, over-current, short circuit, overcharge, voltage regulation and temperature protection under 45 °C.

2. Port Introduction



3. Port Introduction

- The current output of the new MacBook is around 1.5A. When the load exceeds 1.5A, the computer will start the Self-Protection function. Then prompt pop up (current overload), disable the prompt and restart your laptop. Connect the PD before plugin any other port.
- If your MacBook is the first time to use the Ethernet port:
Macbook needs to be set up as follows:
System Preferences-> Network-> Click "+" to create a new service-> Select USB 10/100/1000 LAN -> Create -> Application (Click on the application to show USB 10/100/1000 LAN Green, connected successfully). The macbook is accessed via wired internet at this time.

- Please do not disconnect the PD when transferring data.

4. FAQ

Q1: Why is there no video output?

- A1: a. Please make sure that the laptop is equipped with Thunderbolt 3/USB-C 3.1 Gen 2/USB-C 3.1 Gen 1 port (Supports PD), which supports usb c display transfer.
b. If it is Thunderbolt 3 laptop, please try to update system BIOS, Thunderbolt 3 driver, Thunderbolt 3 NVM firmware, and graphics (GPU) driver from the system manufacturer.
c. Ensure sufficient power supply to connect external monitors.
d. Check the HDMI cable or monitor if can work properly.

Q2: Why can't I use the mouse/keyboard/hard drive via the product?

- A2: Please plug in the Laptop's power adapter to the USB-C pd port or connect the AC power adapter to the laptop before using. If the issue insists, please feel free to contact us.

Q3: Why does the USB C PD port doesn't work?

- A3: The USB C PD supports power INPUT up to 100W. Please plug in the Laptop's power adapter to the USB-C pd port and make sure the laptop supports PD function.

5. Any Concern?

Product Support:

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